

## Licensing Act 2003

### REPRESENTATION FORM FROM RESPONSIBLE AUTHORITIES

Responsible Authority:  
Environmental Health

<b>Your Name</b>	Helen Groves
<b>Job Title</b>	Environmental Health Officer
<b>Postal and email address</b>	Wyre Forest House Finepoint Way Kidderminster DY11 7FB
<b>Contact telephone number</b>	07768641882

<b>Name of the premises you are making a representation about</b>	West Bar One
<b>Address of the premises you are making a representation about</b>	151 Worcester Road Hagley DY9 0NW

***Which of the four licensing Objectives does your representation relate to?***

***(Please list) Public Nuisance***

***Please detail the evidence supporting your representation. Or the reason for your representation:***

I have concerns of the potential for public nuisance due to the proposed rear beer garden as its use may result in potentially moving some of the noise issues detailed below from the front to the back of the premises and further contribute to the existing issues affecting neighbours at the front of the premises.

There have been 3 previous complaints received by Worcestershire Regulatory Services: in July 2013 when noise from the premises including loud music and people noise was monitored; in July 2014 again monitoring was undertaken and was witnessed by an officer but steps were taken by the premises licence holder to address the noise issues; and in May 2015 that is currently being investigated. There are a number of complainants living opposite the premises on the Worcester Road who have submitted diary sheets indicating problems with loud music; and people shouting and chatting at the front of the premises particularly after 10pm. Noise monitoring was carried out by a colleague at Worcestershire Regulatory Services on Saturday 13<sup>th</sup> June 2015 and loud music was witnessed breaking out from the premises and loud customer noise on the patio area in front of the premises from 10pm until after midnight thus preventing neighbours from sleeping.

Therefore I suggest the following conditions:

- **To only allow customers access to the beer garden until 22:00 Monday to Saturday and 20:00 on Sundays, Bank Holidays and Public Holiday Hours in accordance with the Planning Application Decision of 11<sup>th</sup> February 2015 reference 14/1004**
- **To only allow customers access to the front patio area until 22:00 Monday to Saturday and 20:00 on Sundays, Bank Holidays and Public Holiday Hours in line with the above condition**
- **To install a noise limiter on the ground floor**
- **To limit numbers of customers to the front patio area**
- **To keep the noise limiter installed on the first floor**

**Suggested conditions that could be added to the licence to remedy your representation or other suggestions you would like the Licensing Sub Committee to take into account.**

**I would be grateful if you could advise me as to when you have received a response from the applicant or agent making this application so communications with a view to resolving this issue may commence.**

Signed:

Date: